



**DAN ♦ MATT  
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14610 Pettit Way • Potomac, Maryland 20854 •

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Mr. Zev Pomerance  
Potomac Garage Solutions  
751 East Gude Dr  
Rockville Maryland 20850

December 13, 2005

Dear Zev:

I realize you are very busy, but I wish to take a moment to share our delightful experience with Potomac Garage Solutions. With no intention of a garage makeover, we attended the Home Show just to browse and have one relaxing Saturday afternoon. Your company's presentation was very enticing and as you know, we now own a showcase garage.

As a business owner, I strive everyday to impress upon my employees the value and understanding of what true customer service stands for. It is the heart of any successful business. Your staff, by their very actions demonstrates a fundamental belief in these principles.

Karl, Marlo and Gosha and everyone who worked here were courteous, polite and completely professional at all times. They worked continuously and diligently with no disruption to anyone.

Again, my sincerest appreciation to you and your dedicated staff.

Very Truly Yours,

Martin J. Riskam